



The Department of Organizational Sciences and Communication

*Crossroads Seminar Series*

*~ in collaboration with ~*

*The School of Public Policy and Public Administration,  
The Graduate School of Education and Human Development*

*&*

*The NTL Institute for Applied Behavioral Science*

# **The Hidden Dimensions of Organizational Behavior**

**Keynote Speaker:**

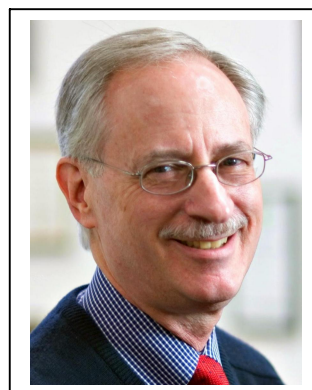
## **Robert J. Marshak, Ph.D.**

*About the Speaker:* Bob Marshak is currently scholar in residence for the AU/NTL Masters in Organization Development Program at American University, Washington, DC, and a Trustee of the Organization Development Network. Among his many awards, Bob received the Organization Development Network's Lifetime Achievement Award in recognition of his outstanding contributions to the field of organization development as a consultant, educator, and author.

**Tuesday, April 10th  
5:30 – 7:00 PM**

*\*\* Free Admission \*\**

Marvin Center  
Foggy Bottom Campus  
800 21<sup>st</sup>, NW  
Washington, DC 20052



*Seminar, Suite 307, 5 :30- 6 :30 pm*

*Book Signing and Reception, Suite 301, 6 :30-7:00pm*

*About the Seminar:* This session of Crossroads will be about powerful processes that impact organizations and organizational change, but usually remain unseen, unspoken, or unacknowledged. An integrated model for understanding the hidden dynamics of individuals, groups, and organizations will be explored through discussion and application exercises. The presentation will be based on Dr. Marshak's new book, *Covert Processes at Work: Managing the Five Hidden Dimensions of Organizational Change*, Berrett-Koehler, 2006.

***Please RSVP by calling (202) 994-1878***